

# FLEXITEC®

## Warranty System

For the designated warranty period, we warrant that your Flexitec® floor will not:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear or gouge from normal household use
- Wear through from normal household use
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline

LIMITED 5-YEAR RESIDENTIAL WARRANTY includes: **Speedy**

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- Discolor from moisture
- Be affected by mold, mildew and alkaline
- Permanently stain from common household products
- Permanently stain or yellow from traffic stains
- Permanently scuff from shoe soles

LIMITED 10-YEAR RESIDENTIAL WARRANTY includes: **Fun Time, Match**

LIMITED 15-YEAR RESIDENTIAL WARRANTY includes: **Wonderwood, Wondertile**

LIMITED 20-YEAR RESIDENTIAL WARRANTY includes: **Mega**

LIMITED 20-YEAR RESIDENTIAL/10-YEAR COMMERCIAL WARRANTY includes: **Avanti**

LIMITED 25-YEAR RESIDENTIAL/12-YEAR COMMERCIAL WARRANTY includes: **Victory**

### INFORMATION ABOUT YOUR WARRANTY COVERAGE

- Manufacturing defects are misprints, stripes, errors on the back (which are visible on the top), irregularities, etc. which are visible prior to installation.
- The warranty is valid for first quality articles only.
- The warranty is not valid for the results of neglect or misuse by strong detergents, chemicals and corrosive substances or stains from paints, mats, fertilizers or other similar materials.
- The warranty is not valid if sharp objects, burns, cuts or abnormal heavy loads have damaged the top layer.
- The warranty is not valid if there is fading or discoloration due to extreme heat.
- Warranty exclusions:

The **Flexitec®** warranty specifically excludes the following: variations in color shading and/or embossing between the product sold and samples or color match from different production lots.

#### *Installation:*

Products improperly installed or dissatisfaction due to products installed with obvious visible defects or installed not in accordance with **Flexitec®** recommended installation guidelines, including problems caused or contributed by use of non-recommended adhesives, seam sealer, underlayment and/or improper preparation to the substrate.

#### *Damages:*

Damages caused by household accidents (such as flooding or fire), abuse (such as damage or indentations from spike or high stiletto heels, sharp objects, unprotected furniture legs, dragging furniture across floor, pets, etc.), improper maintenance extreme sunlight exposure and discoloration from excessive heat.

#### *Floor Care:*

- Dissatisfaction due to improper maintenance caused or contributed by non-recommended floor care products resulting in loss of gloss or texture, dulling and/or fading.
- Discoloration caused by use of floor mats (latex or rubber back mats).